



FS Reader Update (Years 9–12)

Five Senses Reader

1

Update to apps and server

Five Senses is releasing new versions of its app on Thursday 10 August.

2

What to do before Thursday afternoon.

Make sure you know your username to log back in after the change.

How do I find my username in FS Reader?

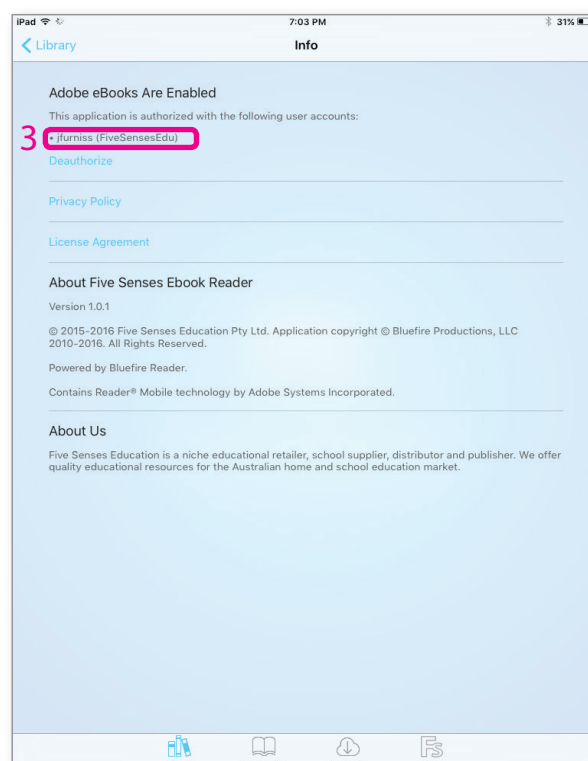
1. Go to Library tab (bottom left on iOS).
2. Tap the i for information (top right on iOS).

3. The info screen will list your username under

"Adobe eBook Are Enabled"

This application is authorized with the following user accounts:

• **username** (FiveSensesEdu)"



3

What to do Thursday afternoon

1. Download the new version of the FS Reader App from the App Store or Google Play Store (Windows version is available from the Five Senses website).
 2. Click 'Get Books' and click on 'Forgot your password'. Follow the instructions on screen to reset it. See page 2 for more in-depth instructions.
 3. Log back in to FS Reader with your username and new password.
 4. Your ebooks should remain in your Library tab.
- In case of any difficulty, please email support@fivesenseseducation.com.au and quote your student name and the ebooks you are needing to recover. The Five Senses team will confirm your purchase of that item and resupply.
 - In the event of the FS Reader update causing unexpected issues, you can follow our updates at www.fivesenseseducation.com.au/updates



How to reset your password after updating

1

In FS Reader, go to 'Get Books' to bring up the Customer Login page.
Tap 'Forgot Your Password?'.

2

Enter your username and tap 'Reset My Password'.

An email will be sent to the email address associated with your account.

Remember this could be your parent's email address depending on which email address was used to purchase your textbooks.

3

A link to reset your password will be emailed to your from info@fivesenseseducation.com.au

Tap the link to set a new password for your account.

Set your password and go back to FS Reader to log in with your new password.

The collage consists of three overlapping screenshots from the Five Senses Education app. The first screenshot, on the left, shows the 'Customer Login' screen. It has a blue header with the Five Senses Education logo and a 'MENU' button. Below the header, it says 'Registered Customers' and 'If you have an account, sign in with your email address.' There are two input fields: 'Email / Username *' and 'Password *'. A blue 'Sign In' button is at the bottom. A green circle with the number '1' is next to a 'Forgot Your Password?' link at the bottom. The second screenshot, in the middle, shows the 'Forgot Your Password' screen. It has a blue header with the Five Senses Education logo and a 'MENU' button. Below the header, it says 'Please enter your email address below to receive a password reset link.' There is an input field for 'Email / Username *' with the text 'SophiaZarate36511' entered. A blue 'Reset My Password' button is below the input field. A blue circle with the number '2' is next to the input field. The third screenshot, on the right, shows an email from 'Five Senses Education'. The email header is blue with the Five Senses Education logo. The body of the email says 'Sophia Zarate, There was recently a request to change the password for your account. If you requested this change, set a new password here:'. There is a pink circle with the number '3' next to a 'Set a New Password' link.